

Guidelines for Our Partner Suppliers

Hotels / Venues

DMC Japan will arrange the hotels/venues which meet the following criteria

- ✓ Cleaning and sanitizing frequently in public areas including lobbies, elevators, lavatories, banquet rooms, restaurants, shops, etc.
- ✓ Guiding guests to maintain a safe distance from each other when check-in/out
- ✓ Providing hand sanitizer in public areas throughout the facility
- ✓ Extra cleaning and disinfecting high touch area in guest rooms including light switches, air conditioner switches, TV remote controller and door handles
- ✓ Adequately ventilating guest rooms before guests' arrival
- ✓ DMC Japan will provide a face mask and sterilization sheet pack for each guest if requested.

Restaurants / Banquets / Food Beverage Services

DMC Japan will arrange the restaurants/banquets/food beverage services which meet the following criteria

- ✓ Sanitizing tables, chairs, counters, menus, etc. before each guests' use
- ✓ Frequently sanitizing commonly touched surfaces
- ✓ Providing hand sanitizer throughout the restaurant for both guests and employee use
- ✓ Arranging tables and chairs to be 1 to 2 meters in distance
- ✓ Either buffet-style food service or serving individually, DMC Japan will provide the restaurants with careful hygiene management
- ✓ DMC Japan will reserve dining rooms with windows for ventilation

Coaches / Cars

DMC Japan will arrange the coach/car services which meet the following criteria

- ✓ Cleaning and sanitizing seats in chartered coaches/cars
- ✓ Ventilating coaches/cars regularly (the frequency depends on each coach companies' policies)
- ✓ DMC Japan will provide a bottle of disinfection liquid for a coach if requested

Guides

DMC Japan will arrange the guides who meet the following criteria

- ✓ Maintain a safe distance between guests and the guide (ex: using tour guide receivers)
- ✓ DMC Japan will request the guides to have self-health management and to check their health condition regularly
- ✓ DMC Japan will make sure that guides are well-educated about safety and COVID-19 knowledge
- ✓ Wearing face masks

Health Management of Employees (all suppliers)

- ✓ Monitoring daily body temperature of employees
- ✓ Wearing face masks
- ✓ Encouraging hand washing and use of hand-sanitizers
- ✓ Having them not work if they are ill or showing any symptoms
- ✓ Knowing how to cope with when guests were tested positive during trips
- ✓ Knowing available hospitals in the surrounded area
- ✓ Preparing extra face masks in case guests forget to bring them

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